

About Page Copy

ALL ABOUT US



See the people in the photo above? That's our team.

They are a rarity in the cleaning industry for one very simple reason.

They're all permanent staff.

No casuals. No subcontractors. It might seem like a small thing, but you'd be surprised how far a consistent team goes towards a consistent clean.

But we're not perfect

We make mistakes. And we fix them. We pick up most things with regular post-clean inspections before they are even noticed. The rest we learn by asking for your feedback. Not just once, but regularly. Our clients tell us that's unusual...

"We love the service. Everyone at our Leederville office has been impressed with the way you check-in with us to make sure you're providing the best service you can for your customers." Kelly Finnegan, Head of Service Delivery, Visible Leederville

It's a radical shift from the traditional "no news is good news" approach.

We're accountable

The management team consists of myself (Patrick) and Rob, and we have one [title of admin role] (George) and that's it.

We hate being stuck in the office, so every day we're out on-site inspecting each customer's premises, and checking in with them personally. According to one of our clients Scott Harding it's a different experience to working with a cleaning franchise...

"The follow up by both Rob and Pat to ensure things are running smoothly has been impressive. The fact that we have a key contact that we can easily phone and speak to makes life very easy. The past cleaner was a franchise model and there were communication issues with the cleaners and dealing with the franchise wasn't easy." Scott Harding, W.A. State Manager, Moody Kiddell & Partners, Burswood

Each client has my direct phone number, and Rob's too, so you won't catch us playing "pass the buck". Learn more about Pat and Rob below.

Find us in Leederville

Our office is at 213 Oxford St, Leederville, WA, and we give a "locals" discount if your premises is within 10km of our office. You don't have to awkwardly ask for it either, we'll apply the locals discount to your quote automatically.

To request a quote and see how responsive we are, please phone us on (08) 6558 1862 or take 30 seconds to complete the *Request A Quote* form on this page.

Try us out!

A handwritten signature in black ink, appearing to read 'Patrick Elliott', with a long horizontal flourish underneath.

Patrick Elliott, Intrepid Commercial Cleaning
213 Oxford St, Leederville, WA | (08) 6558 1862

Senior Team

Pat and Rob's individual profiles go below.